

MOCAS INTERNAL RESPONSE TIMES

PERIOD & SYSTEM	TRANSACTIONS PROCESSED	AVG RESPONSE TIME	% UNDER 1 SEC	% UNDER 3 SEC
JAN 2002				
MOCG	11,836,218	0.12909	99.2%	99.4%
MOCH	18,215,941	0.10362	99.2%	99.5%
MOCL	19,525,937	0.10232	99.3%	99.5%
FEB 2002				
MOCG	11,009,333	0.13293	99.1%	99.4%
MOCH	16,386,314	0.11478	99.1%	99.5%
MOCL	18,645,358	0.10811	99.2%	99.5%
MARCH 2002				
MOCG	12,174,594	0.13595	99.1%	99.4%
MOCH	18,589,885	0.11366	99.0%	99.5%
MOCL	19,877,628	0.10927	99.2%	99.5%
APRIL 2002				
MOCG	13,177,733	0.1299	99.1%	99.4%
MOCH	19,855,172	0.1067	99.1%	99.5%
MOCL	20,367,471	0.1073	99.2%	99.5%
MAY 2002				
MOCG	11,466,228	0.12846	99.1%	99.4%
MOCH	17,827,848	0.10473	99.2%	99.5%
MOCL	17,984,506	0.10908	99.2%	99.5%
JUNE 2002				
MOCG	11,302,792	0.12448	99.2%	99.4%
MOCH	16,569,936	0.10356	99.2%	99.5%
MOCL	16,553,493	0.10598	99.2%	99.5%
JULY 2002				
MOCG	10,520,284	0.13422	99.0%	99.3%
MOCH	15,974,493	0.10149	99.2%	99.5%
MOCL	17,420,608	0.10341	99.2%	99.5%
AUGUST 2002				
MOCG	12,481,817	0.12642	99.1%	99.4%
MOCH	17,751,638	0.10415	99.2%	99.5%
MOCL	19,537,548	0.10195	99.2%	99.5%
SEPTEMBER 2002				
MOCG	12,484,108	0.1193	99.1%	99.4%
MOCH	16,443,686	0.1055	99.2%	99.5%
MOCL	18,625,613	0.1008	99.2%	99.5%

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OCTOBER 2002				
MOCG	11,543,725	0.12333	99.1%	99.4%
MOCH	16,030,989	0.10879	99.1%	99.5%
MOCL	17,398,523	0.10431	99.2%	99.5%
NOVEMBER 2002				
MOCG	10,512,293	0.1259	99.1%	99.4%
MOCH	13,946,763	0.1083	99.2%	99.5%
MOCL	15,615,271	0.1062	99.2%	99.5%
DECEMBER 2002				
MOCG	9,964,432	0.1473	99.0%	99.3%
MOCH	13,556,202	0.1226	99.1%	99.4%
MOCL	14,537,285	0.1218	99.2%	99.4%